KENYATTA NATIONAL HOSPITAL

NATIONAL OPEN TENDER

PROVISION OF CLEANING SERVICES FOR KENYATTA NATIONAL HOSPITAL AND KNH MBAGATHI IDU HOSPITAL.

(RESERVED FOR YOUTH, WOMEN AND PWD)

TENDER NO: KNH/T/ 33/2020-2021

THE CHIEF EXECUTIVE OFFICER
KENYATTA NATIONAL HOSPITAL
P.O BOX 20723- 00202,
NAIROBI.
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## SECTION I - INVITATION TO TENDER

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Tender REF No: KNH/T/33/2020-2021

Tender name: Procurement of Cleaning Services for Kenyatta National Hospital and KNH Mbagathi IDU Hospital.

Kenyatta National Hospital wishes to invite sealed tenders for the following items:

<table>
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<td>1.</td>
<td>KNH/T/33/2020-2021</td>
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Interested eligible candidates may obtain further information and inspect the Tender Documents at the Supply Chain Management Department Room No.6, Administration Block from Monday to Friday between 9:00am to 4:00pm. Tender documents with detailed Specifications and Conditions can be downloaded free of charge from the KNH Website (www.knh.or.ke) or www.tenders.go.ke, Public Procurement Information Portal. hard copies can be obtained from the office of the Deputy Director, Supply Chain Management located at the Hospital's Main Administration Block Room 6 from Monday to Friday between 9.00 a.m to 4.00 p.m. upon payment of a non-refundable fee of Kshs.1,000.00 per tender document via Mpesa paybill No.626088, Account Number – Name of Supplier and obtain an official receipt from Cash Office (Administration Block) or bankers Cheque made payable to Kenyatta National Hospital.

Bidders who choose to download the tender documents from the website free of charge and immediately email their name and contact details (cell phone number, email, and company name) to: procurementknh@gmail.com for records and communication of any tender clarifications and addenda.

Completed tender documents must be returned as specified in the tender document and deposited in the Tender Box situated at the Kenyatta National Hospital Administration Block, Supply Chain Department before, 12/6/2020 at 10.00am and be addressed to:

The Chief Executive Officer
Kenyatta National Hospital
P.O Box 20723-00202
Nairobi.

So as to be received on or before 12/6/2020 at 10.00am.

CHIEF EXECUTIVE OFFICER
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SECTION II INSTRUCTIONS TO TENDERERS

2.1 Eligible tenderers

2.1.1. This Invitation to tender is open to all tenderers eligible as described in the instructions to tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents.

2.1.2. The procuring entity's employees, committee members, board members and their relative (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.

2.1.3. Tenderers shall provide the qualification information statement that the tenderer (including all members, of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.

2.1.4. Tenderers involved in corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

2.2 Cost of tendering

2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the tendering process.

2.2.2 The price to be charged for the tender document shall not exceed Kshs.1,000/=.

2.2.3 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

2.3 Contents of tender documents

2.3.1. The tender document comprises of the documents listed below and addenda issued in accordance with clause 6 of these instructions to tenders

i) Instructions to tenderers

ii) General Conditions of Contract

iii) Special Conditions of Contract

iv) Schedule of Requirements

v) Details of service

vi) Form of tender

vii) Price schedules

viii) Contract form

ix) Confidential business questionnaire form

x) Tender security form

xi) Performance security form

xii) Principal's or manufacturers authorization form

xiii) Declaration form

2.3.2. The Tenderer is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required
by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

2.4 Clarification of Documents

2.4.1. A prospective candidate making inquiries of the tender document may notify the Procuring entity in writing or by post, fax or email at the entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives no later than seven (7) days prior to the deadline for the submission of tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all prospective tenderers who have received the tender documents.

2.4.2. The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.

2.5 Amendment of documents

2.5.1. At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing an addendum.

2.5.2. All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.

2.5.3. In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

2.6 Language of tender

2.6.1. The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

2.7 Documents Comprising the Tender

The tender prepared by the tenderer shall comprise the following components:

(a) A Tender Form and a Price Schedule completed in accordance with paragraph 9, 10 and 11 below.

(b) Documentary evidence established in accordance with Clause 2.11 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;

(c) Tender security furnished is in accordance with Clause 2.12
2.8 Form of Tender
2.8.1 The tenderers shall complete the Form of Tender and the appropriate Price Schedule furnished in the tender documents, indicating the services to be performed.

2.9 Tender Prices

2.9.1 The tenderer shall indicate on the Price schedule the unit prices where applicable and total tender prices of the services it proposes to provide under the contract.

2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable:

2.9.3 Prices quoted by the tenderer shall remain fixed during the term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.22.

2.9.4 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)

2.9.5 Where contract price variation is allowed, the variation shall not exceed 10% of the original contract price.

2.9.6 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

2.10 Tender Currencies

2.10.1 Prices shall be quoted in Kenya Shillings unless otherwise specified in the appendix to in Instructions to Tenderers

2.11 Tenderers Eligibility and Qualifications.

2.11.1 Pursuant to Clause 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if its tender is accepted.

2.11.2 The documentary evidence of the tenderers qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

2.12 Tender Security

2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Invitation to tender.

2.12.2 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7

2.12.4 Any tender not secured in accordance with paragraph 2.12.1 and 2.12.3 will be rejected by the Procuring entity as non responsive, pursuant to paragraph 2.20
2.12.5 Unsuccessful tenderer's security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity prescribed by the procuring entity.

2.12.6 The successful tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30.

2.12.7 The tender security may be forfeited:

(a) If a tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Tender Form; or
(b) In the case of a successful tenderer, if the tenderer fails:
   (i) to sign the contract in accordance with paragraph 30 or
   (ii) to furnish performance security in accordance with paragraph 31.

(c) If the tenderer rejects, correction of an error in the tender.

2.13 Validity of Tenders

2.13.1 Tenders shall remain valid for 120 days or as specified in the invitation to tender after date of tender opening prescribed by the Procuring entity, pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as nonresponsive.

2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer may refuse the request without forfeiting its tender security. A tenderer granting the request will not be required nor permitted to modify its tender.

2.14 Format and Signing of Tender

2.14.1 The tenderer shall prepare two copies of the tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.

2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for unamended printed literature, shall be initialed by the person or persons signing the tender.

2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

2.15 Sealing and Marking of Tenders

2.15.1 The tenderer shall seal the original and each copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL" and "COPY." The envelopes shall then be sealed in an outer envelope. The inner and outer envelopes shall:
(a) be addressed to the Procuring entity at the address given in the invitation to tender  
(b) bear tender number and name in the invitation to tender and the words: "DO NOT OPEN BEFORE 12/6/2020 at 10.00 am Kenyan Time.

2.15.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late".

2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the Procuring entity will assume no responsibility for the tender's misplacement or premature opening.

2.16 Deadline for Submission of Tenders

2.16.1 Tenders must be received by the Procuring entity at the address specified under paragraph 2.15.2 no later than 12/6/2020 at 10.00 am Kenyan Time.

2.16.2 The procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 6, in which case all rights and obligations of the procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.

2.16.3 Bulky tenders which will not fit in the tender box shall be received by the procuring entity as provided for in the appendix.

2.17 Modification and withdrawal of tenders

2.17.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tender's is received by the procuring entity prior to the deadline prescribed for the submission of tenders.

2.17.2 The Tenderer's modification or withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of paragraph 2.15. A withdrawal notice may also be sent by cable, but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.

2.17.3 No tender may be modified after the deadline for submission of tenders.

2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity specified by the tenderer on the Tender Form. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7.

2.17.5 The procuring entity may at any time terminate procurement proceedings before contract award and shall not be liable to any person for the termination.

2.17.6 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.

2.18 Opening of Tenders

2.18.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend, on 12/6/2020 at 10.00 am Kenyan Time and
in the location specified in the invitation to tender. The tenderers’ representatives who are present shall sign a register evidencing their attendance.

2.18.3 The tenderers’ names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring Entity, at its discretion, may consider appropriate, will be announced at the opening.

2.18.4 The procuring entity will prepare minutes of the tender opening which will be submitted to the tenderers that signed the tender opening register and will have made the request.

2.19 Clarification of tenders

2.19.1 To assist in the examination, evaluation and comparison of tenders the procuring entity may at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance shall be sought, offered, or permitted.

2.19.2 Any effort by the tenderer to influence the procuring entity in the procuring entity's tender evaluation, tender comparision or contract award decisions may result in the rejection of the tenderers' tender.

Comparison or contract award decisions may result in the rejection of the tenderers' tender.

2.20 Preliminary Examination and Responsiveness

2.20.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required securities have been furnished whether the documents have been properly signed, and whether the tenders are generally in order.

2.20.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security may be forfeited. If there is a discrepancy between words and figures, the amount in words will prevail.

2.20.3 The Procuring entity may waive any minor informality or nonconformity or irregularity in a tender which does not constitute a material deviation, provided such waiver does not prejudice or affect the relative ranking of any tenderer.

2.20.4 Prior to the detailed evaluation, pursuant to paragraph 23, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations. The Procuring entity’s determination of a tender’s responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

2.20.5 If a tender is not substantially responsive, it will be rejected by the Procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.
2.21 **Conversion to a single currency**

2.21.1 Where other currencies are used, the procuring entity will convert those currencies to Kenya shillings using the selling exchange rate on the date of tender closing provided by the central bank of Kenya.

2.22 **Evaluation and comparison of tenders.**

2.22.1 The procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20.

2.22.2 The comparison shall be of the price including all costs as well as duties and taxes payable on all the materials to be used in the provision of the services.

2.22.3 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.4 and in the technical specifications:

(a) operational plan proposed in the tender;

(b) deviations in payment schedule from that specified in the Special Conditions of Contract;

2.22.4 Pursuant to paragraph 22.3 the following evaluation methods will be applied:

(a) **Operational Plan.**

The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenders offering to perform longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.

(b) **Deviation in payment schedule.**

Tenderers shall state their tender price for the payment on a schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

2.22.5 The tender evaluation committee shall evaluate the tender within 30 days from the date of opening the tender.

2.22.6 To qualify for contract awards, the tenderer shall have the following:

(a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.

(b) Legal capacity to enter into a contract for procurement

(c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing
d) Shall not be debarred from participating in public procurement. 2.23.

2.23 **Contacting the procuring entity**

2.23.1 Subject to paragraph 2.19, no tenderer shall contact the procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.

2.23.2 Any effort by a tenderer to influence the procuring entity in its decisions on tender evaluation tender comparison or contract award may result in the rejection of the tenderers tender.

2.24 **Award of Contract**

a) **Post qualification**

2.24.1 In the absence of pre-qualification, the Procuring entity will determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.

2.24.2 The determination will take into account the tenderer's financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.1.2, as well as such other information as the Procuring entity deems necessary and appropriate.

2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

b) **Award Criteria**

2.24.3 Subject to paragraph 2.29 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.

2.24.4 The procuring entity reserves the right to accept or reject any tender and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the procuring entity's action. If the procuring entity determines that none of the tenderers is responsive; the procuring entity shall notify each tenderer who submitted a tender.

2.24.5 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.
2.25 **Notification of award**

2.25.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.

2.25.2 The notification of award will signify the formation of the Contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.29. Simultaneously the other tenderers shall be notified that their tenders have not been successful.

2.25.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 31, the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

2.26 **Signing of Contract**

2.26.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.

2.26.2 Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.

2.26.3 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

2.27 **Performance Security**

2.27.1 Within thirty (30) days of the receipt of notification of award from the Procuring entity, the successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in the Performance Security Form provided in the tender documents, or in another form acceptable to the Procuring entity.

2.27.2 Failure of the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated or call for new tenders.

2.28 **Corrupt or Fraudulent Practices**

2.28.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.

2.28.2 The procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;

2.28.3 Further, a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public procurement in Kenya.
Notes on the appendix to instruction to Tenderers

1. The appendix to instructions to tenderers is intended to assist the procuring entity in providing specific information in relation to corresponding clauses in the instructions to tenderers included in section II and the appendix has to be prepared for each specific procurement.

2. The procuring entity should specify in the appendix information and requirements specific to the circumstances of the procuring entity, the processing of the procurement and the tender evaluation criteria that will apply to the tenderers.

3. In preparing the appendix the following aspects should be taken into consideration:
   
   a. The information that specifies and complements provisions of section III to be incorporated.
   
   b. Amendments of section II as necessitated by the circumstances of the specific procurement to be also incorporated.

4. Section II should remain intact and only be amended through the appendix.
Appendix to instructions to tenderers

The following information for procurement of services shall complement or amend the provisions of the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers

<table>
<thead>
<tr>
<th>INSTRUCTIONS TO TENDERERS REFERENCE</th>
<th>PARTICULARS OF APPENDIX TO INSTRUCTIONS TO TENDERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1.1</td>
<td>Tender is open to all bidders eligible for Provision of Cleaning Services</td>
</tr>
<tr>
<td>2.1.4</td>
<td>Tenderer to provide a declaration on oath that neither the company nor the directors are subject to investigation or litigation on corruption and/or fraudulent practices. The Declaration must be signed with the Confidential Business</td>
</tr>
<tr>
<td>2.1.5</td>
<td>Tender documents with detailed Specifications and Conditions can be downloaded free of charge from the KNH Website (<a href="http://www.knh.or.ke">www.knh.or.ke</a>) or <a href="https://supplier.treasury.go.ke">https://supplier.treasury.go.ke</a>, IFMIS Portal. Hard copies can be obtained from the office of the Deputy Director, Supply Chain Management located at the Hospital's Main Administration Block Room 6 from Monday to Friday between 9.00 a.m. to 4.00 p.m. upon payment of a non-refundable fee of Kshs.1000.00 per tender document via Mpesa pay bill No.626088, Account Number –Name of Supplier and obtain an official receipt from Cash Office (Administration Block). Bidders who choose to download the tender documents from the website free of charge and immediately email their name and contact details (cell phone number, email, and company name) to <a href="mailto:procurementknh@gmail.com">procurementknh@gmail.com</a> for records and communication of any tender clarifications and addenda.</td>
</tr>
<tr>
<td>2.1.6</td>
<td>Kenyatta National Hospital shall only send to all prospective tenderers that have received the tender document, written copies of responses to the queries relevant to the bid document or specifications that necessitate additional information for the clarification of the documents.</td>
</tr>
<tr>
<td>2.1.7</td>
<td>The Documentary evidence of the tenderers qualifications to perform the contract if its tender is accepted shall be established to the Procuring entity’s satisfaction by: 1. Registered offices and evidence of business premises. 2. A valid Tax compliance certificate which will be verified by KRA TCC checker 3. Evidence that tenderer has the legal capacity to enter into a contract for the procurement; 4. Evidence that the tenderer is not insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing; 5. The person is not debarred from participating in procurement proceedings</td>
</tr>
<tr>
<td>2.1.8</td>
<td>Tender Security shall not be required, bidders will be required to fill Tender Securing Declaration Form attached</td>
</tr>
<tr>
<td>2.1.9</td>
<td>The Tender Securing Declaration Form</td>
</tr>
<tr>
<td>2.1.10</td>
<td>Tenders shall remain valid for 120 days from the deadline date of submission of tender.</td>
</tr>
<tr>
<td>2.1.11</td>
<td>The day, date and time of closing the tender will be 12/6/2020 at 10.00 am Kenyan Time</td>
</tr>
<tr>
<td>2.1.12</td>
<td>Any withdrawal notice shall NOT be sent by cable or telex but may be sent by email</td>
</tr>
</tbody>
</table>
2.20.1 Tender will be opened on 12/6/2020 at 10.00 am Kenyan Time

2.21.1 The request for clarification and the response shall be in writing though the:-
Chief Executive Officer
Kenyatta National Hospital
P. O Box 20723 – 00202
Nairobi

2.24.7 The tender is reserved for preference groups, no other preference is provided for

There shall be a mandatory site visits on 27th and 28th May 2020 starting at 10:30 am

Bidders MUST attach to the bid document a signed and stamped site visit certificate.

2.29 Evaluation of Tenders

1. Preliminary Evaluation

<table>
<thead>
<tr>
<th>Responsive</th>
<th>No. Requirements</th>
<th>Responsive or Not Responsive</th>
</tr>
</thead>
<tbody>
<tr>
<td>MR 1</td>
<td>Must submit a dully filled up Tender Securing Declaration Form, signed and stamped</td>
<td></td>
</tr>
<tr>
<td>MR 2</td>
<td>Must Submit a copy of the Certificate of incorporation or Registration Certificate</td>
<td></td>
</tr>
<tr>
<td>MR 3</td>
<td>Must Submit a copy of Valid Tax Compliance certificate</td>
<td></td>
</tr>
<tr>
<td>MR 4</td>
<td>Must submit valid AGPO certificate</td>
<td></td>
</tr>
<tr>
<td>MR 5</td>
<td>Must submit a dully filled up Confidential Business Questionnaire, signed and stamped</td>
<td></td>
</tr>
<tr>
<td>MR 6</td>
<td>Must submit dully filled form of tender, signed and stamped</td>
<td></td>
</tr>
<tr>
<td>MR 7</td>
<td>Submitted bid documents MUST be <strong>sequentially</strong> serialized (paginated) on every page</td>
<td></td>
</tr>
<tr>
<td>MR 8</td>
<td>NEMA Registration certificate for cleaning services</td>
<td></td>
</tr>
<tr>
<td>MR 9</td>
<td>Registration by County Government</td>
<td></td>
</tr>
<tr>
<td>MR 10</td>
<td>Copy of Valid Compliance certificate from NSSF</td>
<td></td>
</tr>
<tr>
<td>MR 11</td>
<td>Copy of Valid Compliance certificate from NHIF</td>
<td></td>
</tr>
</tbody>
</table>

At this stage, the tenderer’s submission will either be responsive or non-responsive. Failure to provide ANY of the above mandatory requirements will lead to disqualification from the entire evaluation process.

2. Technical Evaluation
<table>
<thead>
<tr>
<th>No</th>
<th>Requirements</th>
<th>Evidence</th>
<th>Max. Score</th>
<th>Score Awarded</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Experience</td>
<td>Recommendation letters of good performance from three previous customers for the last two years, (5 marks for each customer stated)</td>
<td>15</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Professional and Technical Qualification</td>
<td>Workman Injury Benefit Insurance</td>
<td>15</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Site Visit</td>
<td>Site visit certificate duly signed by KNH respective shall be attached to the bid documents</td>
<td>20</td>
<td></td>
</tr>
</tbody>
</table>

**Sub Total** 50

NB.. Only firms that score 50/50 will proceed to the next evaluation stage

**Due diligence**

<table>
<thead>
<tr>
<th>No</th>
<th>Requirements</th>
<th>Evidence</th>
<th>Max. Score</th>
<th>Score Awarded</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Registered office</td>
<td>Physical Location and Organization structure</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Working tools</td>
<td>Two trolleys for fetching water during cleaning</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Minimum two Scrubbing machine</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>At least one Hoover machine and other cleaning equipments</td>
<td>10</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Adherence to labour laws</td>
<td>Evidence to adherence to minimum wage (payroll)</td>
<td>5</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Occupational safety (PPE)</td>
<td>5</td>
<td></td>
</tr>
</tbody>
</table>

**Sub Total** 50

**Total Score** 100

Only bidders who score 80% and above will proceed to financial evaluation stage. Those who score below 80% will be eliminated at this stage from the entire evaluation process and will not be considered further.

**3. Financial Evaluation stage**

Ranking of Tenders according to their bid price(s). Award will be to the lowest evaluated bidder.
SECTION III GENERAL CONDITIONS OF CONTRACT

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<th>Title</th>
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<td>Application</td>
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<td>Standards</td>
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<td>3.5</td>
<td>Patent Rights</td>
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<tr>
<td>3.6</td>
<td>Performance security</td>
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<td>3.7</td>
<td>Inspections and tests</td>
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<td>Payment</td>
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<td>3.9</td>
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<td>3.10</td>
<td>Assignment</td>
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<tr>
<td>3.11</td>
<td>Termination for default</td>
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<td>Termination for convenience</td>
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<td>Resolution of disputes</td>
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<tr>
<td>3.16</td>
<td>Force majeure</td>
</tr>
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<td>3.17</td>
<td>Applicable law</td>
</tr>
<tr>
<td>3.18</td>
<td>Notices</td>
</tr>
</tbody>
</table>
3.1 Definitions

In this contract the following terms shall be interpreted as indicated:

a) "The contract" means the agreement entered into between the Procuring entity and the tenderer as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.

b) "The Contract Price" means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations.

c) "The services" means services to be provided by the contractor including materials and incidentals which the tenderer is required to provide to the Procuring entity under the Contract.

d) "The Procuring entity" means the organization sourcing for the services under this Contract.

e) "The contractor means the individual or firm providing the services under this Contract.

f) "GCC" means general conditions of contract contained in this section

g) "SCC" means the special conditions of contract

h) "Day" means calendar day

3.2 Application

These General Conditions shall apply to the extent that they are not superseded by provisions of other part of contract.

3.3 Standards

3.3.1 The services provided under this Contract shall conform to the 7 standards mentioned in the Schedule of requirements

3.5 Patent Right's

The tenderer shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof .

3.6 Performance Security

Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in Special Conditions of Contract.

3.6.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.

3.6.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of:
a) Cash.
b) A bank guarantee.
c) Such insurance guarantee approved by the Authority.
d) Letter of credit.

3.6.4 The performance security will be discharged by the procuring entity and returned to the candidate not later than thirty (30) days following the date of completion of the tenderer's performance of obligations under the contract, including any warranty obligations under the contract.

3.7 Inspections and Tests

3.7.1 The Procuring entity or its representative shall have the right to inspect and/or to test the services to confirm their conformity to the Contract specifications. The Procuring entity shall notify the tenderer in writing, in a timely manner, of the identity of any representatives retained for these purposes.

3.7.2 The inspections and tests may be conducted on the premises of the tenderer or its subcontractor(s). If conducted on the premises of the tenderer or its subcontractor(s), all reasonable facilities and assistance, including access to drawings and production data, shall be furnished to the inspectors at no charge to the Procuring entity.

3.7.3 Should any inspected or tested services fail to conform to the Specifications, the Procuring entity may reject the services, and the tenderer shall either replace the rejected services or make alterations necessary to meet specification requirements free of cost to the Procuring entity.

3.7.4 Nothing in paragraph 3.7 shall in any way release the tenderer from any warranty or other obligations under this Contract.

3.8 Payment

3.8.1 The method and conditions of payment to be made to the tenderer under this Contract shall be specified in SCC.

3.9 Prices

Prices charged by the contractor for services performed under the Contract shall not, with the exception of any Price adjustments authorized in SCC, vary from the prices by the tenderer in its tender or in the procuring entity's request for tender validity extension as the case may be. No variation in or modification to the terms of the contract shall be made except by written amendment signed by the parties.

3.10 Assignment

The tenderer shall not assign, in whole or in part, its obligations to perform under this contract, except with the procuring entity's prior written consent.

3.10 Termination for Default

The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the tenderer, terminate this Contract in whole or in part:
a) if the tenderer fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.

b) if the tenderer fails to perform any other obligation(s) under the Contract.

c) if the tenderer, in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

In the event the Procuring entity terminates the Contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those undelivered, and the tenderer shall be liable to the Procuring entity for any excess costs for such similar services.

3.12 Termination of insolvency

The procuring entity may at the anytime terminate the contract by giving written notice to the contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not produce or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

3.13 Termination for convenience

3.13.1 The procuring entity by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entity convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.

3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor on agreed amount for partially completed services.

3.14 Resolution of disputes

The procuring entity's and the contractor shall make every effort to resolve amicably by direct informal negotiations any disagreement or dispute arising between them under or in connection with the contract.

If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

3.15 Governing Language

The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in the same language.

3.16 Force Majeure

The contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that its delay in performance or other
failure to perform its obligations under the Contract is the result of an event of Force Majeure.

3.17 Applicable Law.

The contract shall be interpreted in accordance with the laws of Kenya unless otherwise specified in the SCC.

3.18 Notices

Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by fax or E-mail and confirmed in writing to the other party's address specified in the SCC.

A notice shall be effective when delivered or on the notices effective date, whichever is later.
SECTION IV SPECIAL CONDITIONS OF CONTRACT

Notes on Special Conditions of Contract

The clauses in this section are intended to assist the procuring entity in providing contract specific information in relation to corresponding clauses in the general conditions of contract.

The provisions of section IV complement the general conditions of contract included in section III, specifying contractual requirements linked to the special circumstances of the procuring entity and the procurement of services required. In preparing section IV, the following aspects should be taken into consideration.

a) Information that complement provisions of section III must be incorporated

b) Amendments and/or supplements to provision of section III, as necessitated by the circumstances of the specific service required must also be incorporated

Where there is a conflict between the provisions of the special conditions of contract and the provisions of the general conditions of contract the provisions of the special conditions of contract herein shall prevail over the provisions of the general conditions of contract.
SECTION IV SPECIAL CONDITIONS OF CONTRACT

4.1 Special conditions of contract shall supplement the general conditions of contract, wherever there is a conflict between the GCC and the SCC, the provisions of the SCC herein shall prevail over those in the GCC.

4.2 Special conditions of contract with reference to the general conditions of contract.

<table>
<thead>
<tr>
<th>REFERENCE OF GCC</th>
<th>SPECIAL CONDITIONS OF CONTRACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.4.1</td>
<td>Services will be provided as per the provided technical specifications.</td>
</tr>
<tr>
<td>3.6.1</td>
<td>The performance security shall be 1% of the contract price and shall be in form of bank guarantee ONLY</td>
</tr>
</tbody>
</table>
| 3.7.1            | - Inspection of services shall be conducted at the Kenyatta National Hospital (KNH) premises  
                    - The tenderer shall provide all necessary assistance, goods, human resource and any other support required to ensure successful inspection and testing. |
| 3.8.1            | - Payment will be made through electronic fund transfer within 30 days upon receipt of invoice after provision and certification of services |
| 3.10             | The Tender shall not be subcontracted |
| 3.14             | Any dispute arising from the interpretation or performance of this contract shall be resolved through arbitration. The arbitrator shall be appointed by the Chairperson of the Chartered Institute Arbitrators – Kenya Chapter |
| 3.17             | The contract shall be interpreted in accordance with the laws of Kenya |
SECTION V - SCHEDULE OF REQUIREMENTS

Notes for preparing the schedule of requirements

The schedule of requirements for the services shall be included in the tender documents by the procuring entity and shall cover at least a description of the goods and services to be supplied and the delivery schedule. The objectives of schedule of requirements is to provide sufficient information to enable tenderers to prepare their tenders efficiently and accurately, in particular, the price schedule, for which information is provided.

In addition, the schedule of requirements, together with the price schedule, should serve as a base in the event of quantity variations at the time of award of contract pursuant to instructions to tenderers clause 26.

The date or period of delivery should be carefully specified, taking into account the date prescribed herein from which the procuring entity's delivery obligations start (notice of award).

This part will include any deliverables under the service contract.

<table>
<thead>
<tr>
<th>Number</th>
<th>Description</th>
<th>Quantity</th>
<th>Delivery Time</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Start End</td>
</tr>
</tbody>
</table>
SECTION VI  DESCRIPTION OF SERVICES

Notes for preparing technical specifications

A set of precise and clear description of the services required is a prerequisite for tenderers to respond realistically and competitively to requirements of the procuring entity without qualifying their tenders, the specifications should require that all goods and services to be incorporated be new, and of the most recent improvements - in design and materials unless otherwise provided for in the contract. Samples of specifications from previous similar procurement are useful in their respect.

Care must be taken in describing the services to ensure that they are not restrictive. In the description of services describing the services recognized national or international standards should be used as much as possible. Where other particular standards are used, the description should state the services that meet other authoritative standards and which ensure at least a substantially equal quality than other standards mentioned will also be acceptable.

This part will include any deliverables under the service contract.
SECTION VI - DESCRIPTION OF SERVICES

Kenyatta National Hospital

1. Introduction
Kenyatta National Hospital is the national referral hospital in Kenya and is at the apex of the healthcare system. Established as a state corporation under Legal Notice 109 of 1987, the hospital’s object and purpose is providing accessible average of 70,000 inpatients and 600,000 outpatients. The Hospital has 50 wards and 24 specialized quality healthcare to patients on referral from other hospitals or institutions within or outside Kenya; provide facilities for medical education for the University of Nairobi, and for research either directly or through other co-operating health institutions; provide facilities for education and training in nursing and other health and allied professions; and participate in national health policy and planning.

The Hospital has a bed capacity of 2,000 and attends to an annual operating theatres as well as 24 consultant clinics. As a referral hospital, KNH offers specialized quality health care to patients from all over the Nation, East and Central Africa Region. These services include open heart surgery, neurosurgery, orthopedic surgery, reconstructive surgery, burns management, critical care services, reproductive and child health services including neonatal care, ophthalmology, oncology, palliative care and renal services (including kidney transplantation), among others. The Hospital provides training facilities for the University of Nairobi (College of Health Sciences) and the Kenya Medical Training College (KMTC) among others. It engages in research to enhance evidence based healthcare and influence national health policies.

Scope of Work
CLEANING SERVICES:

1. KENYATTA NATIONAL HOSPITAL

1. The cleaning services which will be done 24hours,7days a week will include and not limited to:
   i. All corridors in tower block from 10th floor to ground floor including the staircases.
   ii. All external corridors 1st floor and grounds floor covering the clinics, offices, wards, tower block, open areas and related areas.
   iii. All corridors around administration areas, doctor’s plaza, CEO’s office and around the Central Catering Unit.
   iv. All stair cases and ramps used by Hospital Clients
   v. All Public toilets which include but not limited to these covering clinic 24,34,22, Dental Department, Doctors Plaza, Farewell home those along the tower block corridors and A administration Area.
   vi. All open water/ storm drains around and within the Hospital areas.
   vii. All rooftops and the drains around there in.
   viii. All external surfaces and to include Walls, window panes/seals, corridors and any hangings on the walls of tower block, clinics, wards etc.
   ix. Daily cleaning and disinfection of all hospital lifts (patients and utility).
   x. The Public hand washing facilities installed within the hospital.
   xi. The hospital’s information Centre and surrounding ramps/pavements.
   xii. Continuous spot checking of hospital corridors and environment.

2. The Company should be in possession of the following cleaning tools /equipment
   i. Trolleys for fetching water during cleaning (Three minimum).
   ii. Floor scrubbing machines for frictional cleaning (Three minimum)
iii. Hoover machines for sucking of any stagnant water within their areas of operation vacuum cleaning (Two minimum).
iv. Adequate floor squeezers, window squeezers, brooms, floor mops, dusters (each three per team)
v. Provide mop buckets as per the hospital colour coding requirements (Two each per team).
vi. Provide adequate toilet bushes and force cups for each public toilet.
vii. Submit daily cleaning checklist for monitoring to the Public Health Officer covering corridors sanitation.
viii. Provide scented Naphthalene ball on all urinals at all times.
ix. Submit daily clocking for all staff from each shift to the Public Health Officer covering corridors sanitation.

3. The company to provide adequate detergents, disinfectants and floor and toilets ball distainers which shall be sampled by the hospital for efficacy/effectiveness from a reputable government Laboratory. The company shall meet the cost of Laboratory analysis for the same.

4. While carrying out the activities the company shall ensure 24 hours coverage of the hospital’s areas, ensure that all litter bins along the corridors are regularly emptied, ensure that at all times their operational areas are free from litter, stains, dust, or any other matter that may affect the hospital’s aesthetic conditions.

5. The company shall provide adequate and competent supervisory and cleaning staff for both day and night duties. It is expected that the company shall engage a minimum of 45 staff with day shifts having a total of 15 staff and night shift of 35 staff plus a competent supervisor for each shift.

6. Successful bidder will also be responsible for the continuous cleaning and disinfection of all the lifts within the hospital. This will include internal and external surfaces and surrounding areas.

7. The company shall conform to the labour laws of Kenya on the minimum wages for its employees. The employees shall also have the necessary insurance cover.

8. The company shall provide adequate protective equipment which shall include but not limited to gumboots, dust masks, head gears, heavy duty gloves, overalls and such staff shall be identifiable as company employees.

9. The bidder shall attaché to the bid document the plan of work / schedule on how to execute the services.

10. A certificate of site visit duly signed for KNH shall be attached to the bid documents.

11. The company shall be required to have three (3) year minimum experience and preferably from a healthcare provider facility.

12. Notwithstanding these specifications, the services of the contractor may be required for any activity within the hospital of an emergency nature at No extra cost.

2. KNH MBAGATHI IDU HOSPITAL:

13. The cleaning services which will be done 24hours,7days a week will include and not limited to:

- All corridors in the hospital from ground floor to first floor including staircases.
- All stair cases, verandahs and ramps used by Hospital Clients/staff
- All open water/ storm drains around and within the Hospital areas.
- All rooftops and the drains around there in
- All external surfaces and to include Walls, window panes/seals, corridors and any hangings on the walls of tower block, clinics, wards etc.
- Daily cleaning and disinfection of all hospital toilets.
- Continuous spot checking of hospital corridors and environment.

14. The Company should be in possession of the following cleaning tools /equipment
- Trolleys for fetching water during cleaning (three minimum)
- Floor scrubbing machines for frictional cleaning (two minimum)
- Hoover machines for sucking of any stagnant water within their areas of operation vacuum cleaning (one minimum)
- Adequate floor squeezers, window squeezers, brooms, floor mops, dusters/etc
- Provide mop buckets as per the hospital color coding requirements.
- Provide adequate toilet brushes and force cups for each public toilet.
- Submit daily cleaning checklist for monitoring to the Public health officer covering corridors sanitation.
- Provide scented Naphthalene ball on all urinals at all times.

15. The company to provide adequate detergents disinfectants and floor and toilets ball distainers which shall be sampled by the hospital for efficacy/effectiveness from a reputable government Laboratory. The company shall meet the cost of Laboratory analysis for the same.

16. While carrying out the activities the company shall ensure 24 hours coverage of the hospital’s areas, ensure that all litter bins are regularly emptied. Ensure that at all times their operational areas are free from litter, stains, dust, or any other matter that may affect the hospital’s aesthetic conditions.

17. The company shall provide adequate and competent supervisory and cleaning staff for both day and night duties. It is expected that the company shall engage a minimum of 25 staff for both shifts plus a competent supervisor for each shift (certificate in house keeping or public health/hospital required)

18. The company shall conform to the labor laws of Kenya on the minimum wages for its employees. The employees shall also have the necessary insurance cover.

19. The company shall provide adequate protective equipment which shall include but not limited to gumboots, dust masks, head gears, heavy duty gloves, overalls and such staff shall be identifiable as company employees.

20. The bidder shall attach to the bid document the plan of work / schedule on how to execute the services.

21. A certificate of site visit duly signed for KNH shall be attached to the bid documents.

22. The company shall be required to have three (3) year minimum experience and preferably from a healthcare provider facility.

23. Notwithstanding these specifications, the services of the contractor may be required for any activity within the hospital of an emergency nature at No extra cost.
<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Duration</th>
<th>Unit Price</th>
<th>Total Price</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Cleaning Services: Kenyatta National Hospital</td>
<td>12 Months</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Cleaning Services: KNH Mbagathi IDU Hospital</td>
<td>12 Months</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Total**

Total Amount in words: ............................................................................................................................

Signature of tenderer: .........................................................................................................................

**Note:** In case of discrepancy between unit price and total, the unit price shall prevail.
SECTION VII - STANDARD FORMS

Notes on standard forms

1. The tenderer shall complete and submit with its tender the form of tender and price schedules pursuant to instructions to tenderers clause 9 and in accordance with the requirements included in the special conditions of contract.

2. When requested by the appendix to the instructions to tenderers, the tenderer should provide the tender security, either in the form included herein or in another form acceptable to the procuring entity pursuant to instructions to tenderers clause 12.3

3. The contract form, the price schedules and the schedule of requirements shall be deemed to form part of the contract and should be modifies accordingly at the time of contract award to incorporate corrections or modifications agreed by the tenderer and the procuring entity in accordance with the instructions to tenderers or general conditions of contract.

4. The performance security and bank guarantee for advance payment forms should not be completed by the tenderers at the time of tender preparation. Only the successful tenderer will be required to provide performance/entity and bank guarantee for advance payment forms in accordance with the forms indicated herein or in another form acceptable to the procuring entity and pursuant to the conditions of contract.

5. The principal's or manufacturer's authorization form should be completed by the principal or the manufacturer, as appropriate in accordance with the tender documents.

SECTION VI - STANDARD FORMS

1. Form of tender
2. Price schedules
3. Contract form
4. Confidential Questionnaire form
5. Tender security form
6. Performance security form
7. Bank guarantee for advance payment
8. Declaration form
FORM OF TENDER

Date ________________________________

Tender No.KNH/T/33/2020-2021

To ..................................

[Name and address of procuring entity]

Gentlemen and/or Ladies:

1. Having examined the tender documents including Addenda Nos. [insert numbers], the of which is hereby duly acknowledged, wed, the undersigned, offer to provide. [description of services] in conformity with the said tender documents for the sum of Kshs............................................................................................................................ [total tender amount in words].......................................................................................... [total tender amount in figures] or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender.

2. We undertake, if our Tender is accepted, to provide the services in accordance with the services schedule specified in the Schedule of Requirements. If our Tender is accepted, we will obtain the tender guarantee in a sum equivalent as advised in the Notification of Award Letter, in the form prescribed by (Procuring entity).

4. We agree to abide by this Tender for a period of [number] days from the date fixed for tender opening of the Instructions to tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

5. Until a formal Contract is prepared and executed, this Tender, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

Dated this day of....................../....../2020

[signature]................................................................. (in the capacity of)...................................................

Duly authorized to sign tender for and on behalf of ________________
7.4 CONTRACT FORM

THIS AGREEMENT made the ______ day of _______ 20_______ between

…………………… [name of Procurement entity] of ………. [Country of Procurement entity]
(Hereinafter called “the Hospital) of the one part and ……………………… [Name of tenderer] of
…………….. [City and country of tenderer] (Hereinafter called “the tenderer”) of the other part;

WHEREAS the Hospital invited tenders for certain goods] and has accepted a tender by the
tenderer for the supply of those goods in the sum of ……………………………. [Contract price
in words and figures](Hereinafter called “the Contract Price).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are
respectively assigned to them in the Conditions of Contract referred to:

2. The following documents shall be deemed to form and be read and construed as part of
this Agreement viz:
(a) the Tender Form and the Price Schedule submitted by the tenderer
(b) the Schedule of Requirements
(c ) the Technical Specifications
(d) the General Conditions of Contract
(e) the Special Conditions of Contract; and
(f) the Hospital’s Notification of Award

3. In consideration of the payments to be made by the Hospital to the tenderer as hereinafter
mentioned, the tender hereby covenants with the Hospital to provide the goods and to remedy
defects therein in conformity in all respects with the provisions of the Contract

4. The Hospital hereby covenants to pay the tenderer in consideration of the provisions of
the goods and the remedying of defects therein, the Contract Price or such other sum as may
become payable under the provisions of the Contract at the times and in the manner prescribed
by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in
accordance with their respective laws the day and year first above written.

Signed, sealed, delivered by ______ the _____________ (for the Hospital

Signed, sealed, delivered by ______ the _____________ (for the tenderer in the presence of _
_________________
CONFIDENTIAL BUSINESS QUESTIONNAIRE

You are requested to give the particulars indicated in Part 1 and either Part 2(a), 2(b) or 2 (c) (Whichever applied to your type of business) and part 3(a) & 3(b) that is mandatory. You are advised that it is a serious offence to give false information on this form.

<table>
<thead>
<tr>
<th>Mandatory</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Part 1 – General:</strong></td>
</tr>
<tr>
<td>Business Name</td>
</tr>
<tr>
<td>Location of business premises.</td>
</tr>
<tr>
<td>Plot No. ……………………………………… Street/Road</td>
</tr>
<tr>
<td>Postal Address ………………………… Tel No. …….. company Mobile ………………</td>
</tr>
<tr>
<td>E mail address …………………………… Contact Person …………… Mobile……………</td>
</tr>
<tr>
<td>Nature of Business,………………………………………………………………………………</td>
</tr>
<tr>
<td>Registration Certificate No. ……………………………………………………………………</td>
</tr>
<tr>
<td>Maximum value of business which you can handle at any one time – Kshs. …………………</td>
</tr>
<tr>
<td>Name of your bankers ………………………………… Branch. ………………………</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Complete part 2(a), 2(b) or 2(c)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part 2 (a) – Sole Proprietor</td>
</tr>
<tr>
<td>Your name in full …………………………………………… Age …………………</td>
</tr>
<tr>
<td>Nationality …………………………… Country of origin ………………………</td>
</tr>
<tr>
<td>• Citizenship details</td>
</tr>
<tr>
<td>…………………………………………………………………………………………</td>
</tr>
</tbody>
</table>

35
**Part 2 (b) Partnership**

Given details of partners as follows:

<table>
<thead>
<tr>
<th>Name</th>
<th>Nationality</th>
<th>Citizenship Details</th>
<th>Shares</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
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<td>4.</td>
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<td>5.</td>
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**Part 2 (c) – Registered Company Private or Public**

State the nominal and issued capital of company: Nominal Kshs. .............................

Issued Kshs. .............................

Given details of all directors as follows

<table>
<thead>
<tr>
<th>Name</th>
<th>Nationality</th>
<th>Citizenship Details</th>
<th>Shares</th>
</tr>
</thead>
<tbody>
<tr>
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<td>4.</td>
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<td>5.</td>
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</tbody>
</table>

NB: *If a Kenya Citizen, indicate under “Citizenship Details” whether by Birth, Naturalization or Registration.*
**Mandatory**

Part 3 (a) – *Pursuant* to section 59(1)(a),(2) and (3) of the public procurement Assets and Disposal Act 2015 and section 26 of the Regulations 2006. This must be signed by all Directors Partner(s) /Sole Proprietor of the Company (or any other applicable legislation in the Country of registration).

I/we the Director(s) of Company/Firm ……………………………………………………….hereby declare that I/we are not a board member, employee or even a relative to any employee of Kenyatta National Hospital.

<table>
<thead>
<tr>
<th>Name</th>
<th>Nationality</th>
<th>Citizenship Details</th>
<th>Signature</th>
</tr>
</thead>
<tbody>
<tr>
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</table>

**Mandatory**

Part 3(b) Public Procurement & Assets Disposal Act 2015 and section 26 of the Regulations 2006 (or any other applicable legislation in the Country of registration).

Pursuant to section 41 of the Public Procurement and Assets Disposal Act 2015, I/ we the Directors/Partners/Sole Proprietor of this Company/Firm

…………………………………………………………………………………………………………confirm that we have not been debarred in Kenya not to Participate in any Tender/Bidding in Kenya.

<table>
<thead>
<tr>
<th>Name</th>
<th>Nationality</th>
<th>Citizenship Details</th>
<th>Signature</th>
</tr>
</thead>
<tbody>
<tr>
<td>1………………………………………………………………………………………………………</td>
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<td>4. ………………………………………………………………………………………………………</td>
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<tr>
<td>5 ………………</td>
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</table>

Sign …………………………… Date ………………………… Stamp…………………
TENDER SECURING DECLARATION FORM (YOUTH, WOMEN AND PEOPLE LIVING WITH DISABILITIES)

To:
The Chief Executive officer,
Kenyatta National Hospital
P.O Box 20723 – 00202,
Nairobi, Kenya.

WHEREAS ................................................................. (Hereinafter called “the Tenderer”) has submitted its Tender dated ............... for the supply and delivery to KNH through tender no. ..........................................................Proposed Signage of Offices, Phase 1 - FOR YOUTH, WOMEN AND PEOPLE LIVING WITH DISABILITIES:

WE THE UNDERSIGNED, DECLARE THAT:-

1. We understand that, according to your conditions, bids must be supported by a Tender Securing Declaration.

2. We accept that we will be automatically suspended from being eligible for bidding in any contract with you for a period of 5 years and 3 months starting from 12/06/2020 if we are in breach of our obligations under the tender conditions, because we –
   a) Have withdrawn our bid during the period of tender validity, or,
   b) Having been notified of the acceptance of our bid by you during the period of tender validity –
      i. Fail or refuse to sign the contract when required, or
      ii. Fail or refuse to furnish the Performance Security in accordance with the Instructions to Tenderers.

3. We understand that this Tender Securing Declaration shall expire if we are not the successful bidder, upon the earlier of either of the following:-
   a) Our receipt of a copy of your notification of the name of the successful bidder,
   b) Twenty eight (28) days after the expiry of our Tender.

4. We understand that if we are a Joint Venture, the Tender Securing Declaration must be in the name of the Joint Venture that submits the bid, and the Joint Venture has not been legally constituted at the time of bidding, the Tender Securing Declaration shall be in the names of all future partners as named in the letter of intent.

DATED AT ---------------- THIS------------------------DAY OF ........................................... 2020.
Yours sincerely,

Name of Tenderer

Signature of duly authorized person signing the Tender

Name and Capacity of duly authorized person signing the Tender

Stamp or Seal of Tenderer
PERFORMANCE SECURITY FORM

To:

[name of the Procuring entity]

WHEREAS ........................................... [name of tenderer]

(hereinafter called "the tenderer") has undertaken, in pursuance of Contract No.____________[reference number of the contract] dated _________________20 _____ to

supply ................................................................................................................................................................

[Description services](Hereinafter called "the contract")

AND WHEREAS it has been stipulated by you in the said Contract that the tenderer shall furnish you with a bank guarantee by a reputable bank for the sum specified therein as security for compliance with the Tenderer's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the tenderer a guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the tenderer, up to a total of .......................................................... ..................................................................................

[amount of the guarantee in words and figures],

and we undertake to pay you, upon your first written demand declaring the tenderer to be in default under the Contract and without cavil or argument, any sum or sums within the limits of

[amount of guarantee] as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the _______ day of 2020

Signature and seal of the Guarantors

[name of bank or financial institution]

[address]

[date]

(Amend accordingly if provided by Insurance Company)
BANK GUARANTEE FOR ADVANCE PAYMENT

To ........................................

[name of tender] .................................................................

Gentlemen and/or Ladies:

In accordance with the payment provision included in the special conditions of contract, which amends the general conditions of contract to provide for advance payment,

[name and address of tenderer] [hereinafter called "the tenderer"] shall deposit with the Procuring entity a bank guarantee to guarantee its proper and faithful performance under the said clause of the contract in an amount of .................................................................

[amount of guarantee in figures and words].

We, the ...........................................................................................................................

[bank or financial institution], as instructed by the tenderer, agree unconditionally and irrevocably to guarantee as primary obligator and not as surety merely, the payment to the Procuring entity on its first demand without whatsoever right of objection on our part and without its first claim to the tenderer, in the amount not exceeding 

[amount of guarantee in figures and words].

We further agree that no change or addition to or other modification of the terms of the Contract to be performed thereunder or of any of the Contract documents which may be made between the Procuring entity and the tenderer, shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition, or modification.

This guarantee shall remain valid and in full effect from the date of the advance payment received by the tenderer under the Contract until [date].

Yours truly,

Signature and seal of the Guarantors

[name of bank or financial institution]

[address]

[date]
LETTER OF NOTIFICATION OF AWARD

Address of Procuring Entity

To:

RE: Tender No:............................................

Tender Name:...........................................

This is to notify that the contract/s stated below under the above mentioned tender have been awarded to you.

1. Please acknowledge receipt of this letter of notification signifying your acceptance.

2. The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter.

3. You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award.

(FULL PARTICULARS) ________________________________

SIGNED FOR ACCOUNTING OFFICER
FORM RB 1
REPUBLIC OF KENYA PUBLIC
PROCUREMENT ADMINISTRATIVE REVIEW BOARD

APPLICATION NO ................................OF .................20 ........

BETWEEN
........................................................................APPLICANT

AND
..................................................................RESPONDENT (Procuring Entity)

Request for review of the decision of the........................................ (Name of the Procuring Entity) of
..........................dated the...day of ..........................20............ in the matter of Tender No .................of
..........................20...

REQUEST FOR REVIEW
I/We........................................the above named Applicant(s), of address: Physical
address ...................... Fax No. . Tel. No.............. Email ................., hereby request the Public Procurement
Administrative Review Board to review the whole/part of the above mentioned decision on the following
grounds , namely:-
1.
2.
itc.

By this memorandum, the Applicant requests the Board for an order/orders that: -
1
2
etc
SIGNED .........................(Applicant)
Dated on .................day of ................./ . 2 0 .

FOR OFFICIAL USE ONLY
Lodged with the Secretary Public Procurement Administrative Review Board on ......................... day of
..........................20 .............

SIGNED
Board Secretary
<table>
<thead>
<tr>
<th>INSTITUTION/COMPANY NAME:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>ADDRESS</td>
<td>OFFICIAL STAMP</td>
</tr>
<tr>
<td>(1)</td>
<td>(2)</td>
</tr>
<tr>
<td>AUTHORIZED PERSONS NAME</td>
<td></td>
</tr>
<tr>
<td>POSITION</td>
<td></td>
</tr>
<tr>
<td>TELEPHONE NO.</td>
<td></td>
</tr>
<tr>
<td>SIGNATURE</td>
<td></td>
</tr>
<tr>
<td>DATE</td>
<td></td>
</tr>
<tr>
<td>ACCOUNT NO.:</td>
<td></td>
</tr>
<tr>
<td>BANK NAME:</td>
<td>BANK CODE</td>
</tr>
<tr>
<td>BRANCH NAME:</td>
<td>BRANCH CODE</td>
</tr>
<tr>
<td>BANKERS CONFIRMATION THAT ACCOUNT DETAILS ARE AS STATED ABOVE</td>
<td></td>
</tr>
<tr>
<td>AUTHORISED SIGNATORY: 1)</td>
<td>2)</td>
</tr>
<tr>
<td>BANKERS STAMP:</td>
<td></td>
</tr>
</tbody>
</table>
KENYATTA NATIONAL HOSPITAL
SITE VISIT/ SURVEY CERTIFICATE

TENDER NO: KNH/T/33/2020-2021

Bidders Name: ..................................................................................................................

Address: ..........................................................................................................................

This is to confirm the above noted bidder visited KNH site.................................
on........................................at 10.30Am.

Bidder’s Representative:

Name:...............................................  Sign.......................... date:.......................

KNH Representative:

Name:.................................................  Sign..................... date:....................

This is to confirm the above noted bidder visited KNH site.........................
on..........................