STRATEGIC OBJECTIVES

1. Optimize customer experience
2. Enhance service delivery
3. Promote and expand services
4. Improve financial performance
5. Improve resource mobilization
6. Improve partnering
7. Enhance risk management
8. Enhance clinical governance
9. Enhance research & innovation
10. Improve performance culture
11. Improve automation
12. Enhance human resource capacity
13. Improve infrastructure & equipment

DR. EVANSON KAMURI
CHIEF EXECUTIVE OFFICER

DATE: 30TH OCTOBER, 2019
OUR VISION
A world class patient-centered specialized care hospital

OUR MISSION
To optimize patient experience through innovative, evidence based specialized healthcare; facilitate training and research; and participate in national health policy formulation

OUR MOTTO
We Listen, We Care

DR. EVANSON KAMURI
CHIEF EXECUTIVE OFFICER

DATE: 30TH OCTOBER, 2019
CORE VALUES

- Customer focus
- Accountability
- Equity and Equality
- Professionalism & Integrity
- Security & Safety
- Teamwork and Team Spirit

DR. EVANSON KAMURI
CHIEF EXECUTIVE OFFICER
DATE: 30TH OCTOBER, 2019
QUALITY POLICY STATEMENT

"The management and staff of Kenyatta National Hospital are committed to optimize patient experience through innovative evidence based specialized healthcare; facilitate training and research; and participate in national health policy formulation.

The implementation of this Quality Policy and Objectives shall be periodically reviewed to address health care dynamics including associated risks, and to continually conform to the requirements of ISO 9001:2015 standard."

DR. EVANSON KAMURI
CHIEF EXECUTIVE OFFICER

DATE: 30TH OCTOBER, 2019